



### Why doesn't my pellet cooker start (ignite) after I push the START button?

There are 6 possible reasons that a pellet cooker doesn't start (ignite) after pushing the START button:

**WARNING: If your pellet cooker fails to start, you MUST remove the grates and heat diffuser/HMS and remove any accumulated pellets BEFORE you attempt to start it again. Failure to do so could result in an uncontrollable fire in the body of the cooker, which has the potential to cause physical damage to the cooker.**

1. The cooker was not removed from power from its last use.
  - a. It is a requirement that power be removed from the cooker when not in use and that each cooking session starts by plugging in the cooker to power. If the cooker is already plugged into power, the power must be removed from the cooker for a minimum of 30 seconds, before reapplying power to start the cooking session.
2. The burn grate has accumulated ash from previous usages, which is covering the igniter assembly and preventing it from coming in contact with combustible material (pellets).
  - a. To prevent this type of failure, prior to use, vacuum all of the ash from the burn grate, firepot and the body of the cooker.
3. The burn grate does not fit correctly in the firepot, preventing the igniter assembly from coming in contact with combustible material (pellets).
  - a. Prior to each use, the burn grate fitment into the firepot must be checked to make sure that it functions correctly. The high heat generated from burning pellets in the burn grate, can cause the burn grate to change shape, which may cause the misalignment of the igniter assembly to the burn grate. Follow the procedures outlined in the manual to correct the fitment of the burn grate into the firepot.
4. With the burn grate properly fitted into the firepot, the igniter assembly is not aligned properly within the hole in the burn grate.
  - a. To properly align the igniter assembly to the burn grate, you may gently pull up or push down on the end of the igniter tube, to correctly align it to the hole in the burn grate. The opening of the igniter tube must be positioned higher than the bottom of the burn grate.
5. The pellets being used may have been damaged by moisture or have a higher than normal moisture content, or may be of poor quality.
  - a. Yoder Smokers preferred brand of pellet is BBQ'r's Delight. In our testing, we have found them to be of the highest quality, and are the most consistent in performance and reliability from bag to bag. Remove all pellets from the cooker and try a different brand of pellets.
6. The igniter element is damaged or bad.
  - a. You can do a visual test to see if the igniter is working. Remove the burn grate so you can see the entire igniter assembly. Clean all ash and debris from the igniter assembly. Get a small bowl or pan to catch pellets with. Plug the power cord into the cooker and press the power switch to the "on" position. **(DO NOT TOUCH THE IGNITER DURING THIS TEST)** While holding the bowl or pan under the auger opening to catch all the pellets, hit the start button. Pellets will start accumulating in the bowl or pan. After about a minute the igniter should start getting hot **(DO NOT TOUCH THE IGNITER DURING THIS TEST)** and progressively get hotter and turn red. As soon as you have visually verified that the igniter is getting hot and working, flip the power switch to the OFF position. The pellets should stop dropping and you may unplug the power cord.

Please contact Customer Service at [customerservice@yodersmokers.com](mailto:customerservice@yodersmokers.com) or by calling 877-409-6337

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